

## SIZE

	XS	S	S	M	M	M	L	L	XL	XL
FRANCE	53	54	55	56	57	58	59	60	61	62
U. K	6 1\2	6 5\8	6 3\4	6 7\8	7	7 1\8	7 1\4	7 3\8	7 1\2	7 5\8
U.S.A.	6 5\8	6 3\4	6 7\8	7	7 1\8	7 1\4	7 3\8	7 1\2	7 5\8	7 3\4

## Making A Purchase

Making a purchase could not be easier. Just browse our Catalog, and click on any items that you wish to buy and put them into the shopping cart. After you have finished your selection, click on "Order" and you will be asked for a few details that we need to be able to satisfy the order.

We accept credit card payment. If you are shopping from North America or anywhere else, place your order and your credit card company will convert the transaction to EUROS.

We accept Visa, Mastercard and Eurocard.

## Shipping And Handling

Please , choose your part of the country and select the DISPATCHING CONDITION of your purchases.

**Our merchandises travels at the risk and danger of the customer**

**In case of damage refuse delivery**

## Delivery Schedule

We deliver your order right away. We will normally send your order to you in 4 business days . International orders are generally received in under 10 days.  
Orders are dispatched Tuesday at Friday

## Back Orders

If your item is not in stock, we will back order for you. You will always be emailed with the option to cancel your order if you would rather not wait.

**If on delivery the size is incorrect, E-mail me the correct size, but payment must be made for shipping returned goods. No return of goods can be made without preliminary agreement.**

## Mode of payment

1) - Credit Card We know of no documented cases of credit card fraud using our shopping system over the Internet. All credit card numbers are encrypted in the software when the order is placed using 128 bits encryption directly to the French bank CREDIT MUTUEL.

They are only decrypted by CREDIT MUTUEL BANK. They are not held in clear text on any web site.

2) - Cheque in Euros with the order before deliver

3) - CREDIT TRANSFER (contact us)

## **Guarantee**

We guarantee your satisfaction. <All of our products come with a 30 day no quibble guarantee.>

## **Reaching Us**

If you need to reach us, please email us on

FRANCHAP@franchap.com

alternatively, or

- fax (International)+ (33) 01 43 97 07 19

## **Privacy Policy**

FRANCHAP do not disclose buyers information to third parties. Cookies are used on this shopping site, but only to keep track of the contents of your shopping cart once you have selected an item.